

How to Retrieve Your AMS Username

1. If you want to use your AMS credentials for logging in, but forgot your username, you can retrieve it by clicking the “Forgot AMS Username?” link in the “AMS Credentials” panel on the right side of the AMS login page (<https://ams.hhs.gov>). For quick and easy access to your applications, add this page to your browser favorites or create a desktop shortcut.



Login Methods to AMS

<h3>HSPD-12 Access Cards ?</h3> <p>Insert your HSPD-12 Access Card in your smart card reader before you try to login.</p>  <p>Login</p>	<h3>Network Credentials ?</h3> <p>Applies to: ACF, ACL, AHRQ, CDC/ATSDR, CMS, HRSA, IHS, NIH, OIG, OS, PSC, SAMHSA</p> <p>Select OpDiv: <input type="text" value="Select one..."/></p> <p>Network Username: <input type="text" value="Username"/></p> <p>Network Password: <input type="text" value="Password"/></p> <p>Login</p>	<h3>AMS Credentials ?</h3> <p>AMS Username: <input type="text" value="Username"/></p> <p>AMS Password: <input type="text" value="Password"/></p> <p>Login</p> <p>First-time AMS User? Forgot AMS Username? Forgot AMS Password?</p>
---	--	--

[Need Help?](#) | [AMS Self-Help Portal](#) | [HHS Privacy Policy](#)

2. On the “Forgot AMS Username” page under the “Find your profile” heading, enter your personal information (i.e., your last name, your date of birth, and the last four digits of your social security number) and click “Next.”



Forgot AMS Username [What does this mean?](#)

Accessibility Mode Enable Disable

1. Find your profile 2. AMS username retrieved

Find your profile

* indicates required field

Please enter search parameters below to retrieve your profile. [What is the HHS Privacy Policy?](#)

* Last Name	<input type="text"/>
* Date of Birth	<input type="text"/>
* Last Four SSN	<input type="text"/> Don't have this information?
HHSID	<input type="text"/> What is this?

Back **Next** **Reset** **Cancel**

3. Your username will appear on the next screen under the “AMS username retrieved” heading.



Forgot AMS Username [What does this mean?](#)

Accessibility Mode Enable Disable

1. Find your profile 2. **AMS username retrieved**

AMS username retrieved

Please note username listed below for future reference.

AMS username SUZANNE.BURGE

[Forgot AMS password?](#)